

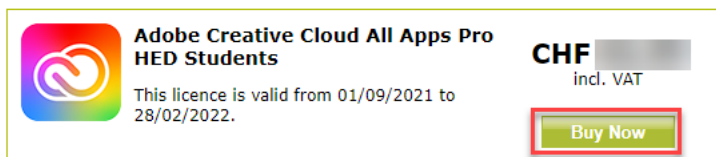
August 2021

Adobe Creative Cloud All Apps Pro HED Student Licensing Guide from the Adobe ETLA Master Agreement at SWITCH.

- The pictures shown serve as examples. The pictures may differ compared to the actual procurement process. - -

1. article in the shopping cart

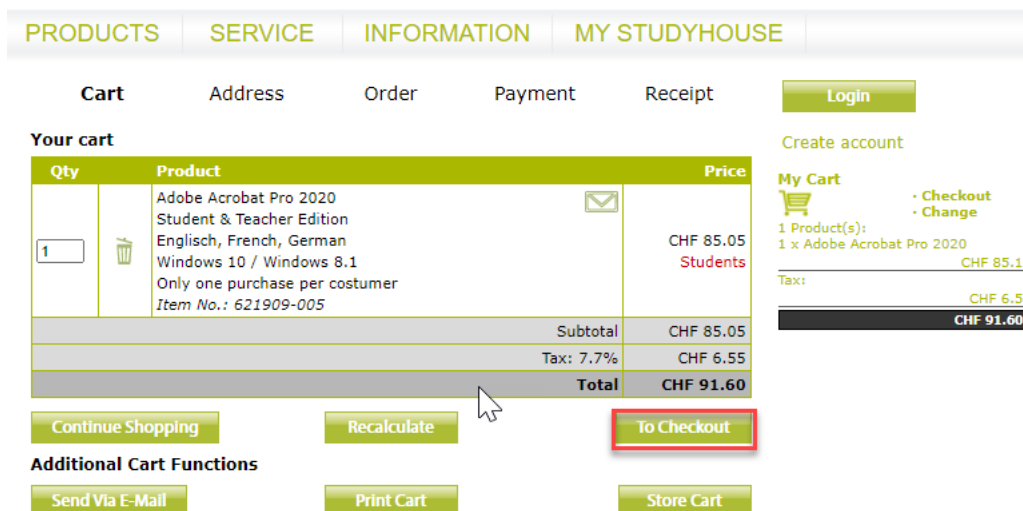
Add the desired item to the shopping cart at www.studyhouse.ch/SWITCHstudenthub by clicking on the "Buy" button.



Adobe Creative Cloud All Apps Pro HED Students
 This licence is valid from 01/09/2021 to 28/02/2022.
 CHF [redacted] incl. VAT
 Buy Now

2. to the cash desk

Click on the "Checkout" button in the shopping cart.



PRODUCTS SERVICE INFORMATION MY STUDYHOUSE

Cart Address Order Payment Receipt Login

Create account

Your cart

Qty	Product	Price
1	Adobe Acrobat Pro 2020 Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 Students
Subtotal		CHF 85.05
Tax: 7.7%		CHF 6.55
Total		CHF 91.60

My Cart
 1 Product(s):
 1 x Adobe Acrobat Pro 2020
 CHF 85.10
 Tax: CHF 6.55
CHF 91.60

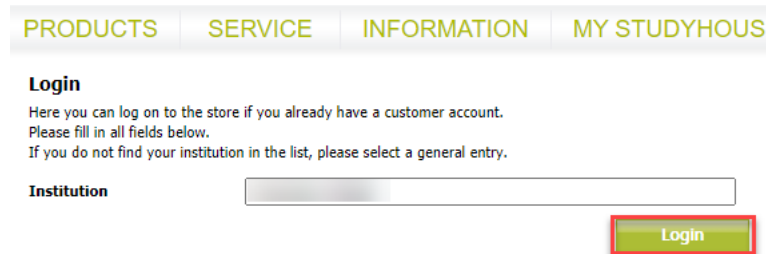
Continue Shopping Recalculate To Checkout

Additional Cart Functions
 Send Via E-Mail Print Cart Store Cart

August 2021

3. to the portal login via Shibboleth

Write the name of the facility in the input field and select the facility by clicking on it. Alternatively, a complete list of facilities can be displayed using "*". Then select the desired facility.

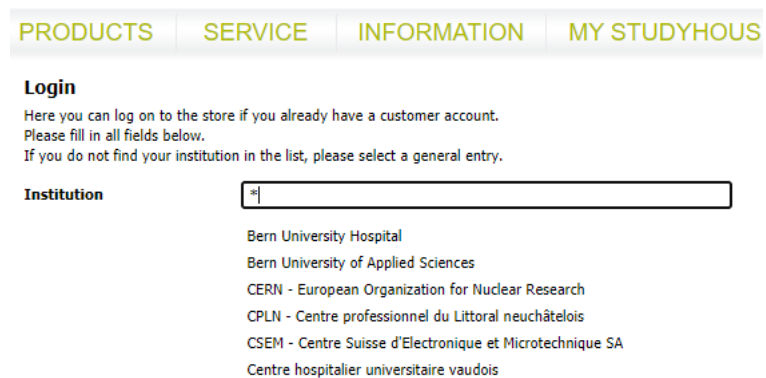


PRODUCTS SERVICE INFORMATION MY STUDYHOUS

Login
Here you can log on to the store if you already have a customer account.
Please fill in all fields below.
If you do not find your institution in the list, please select a general entry.

Institution

Login



PRODUCTS SERVICE INFORMATION MY STUDYHOUS

Login
Here you can log on to the store if you already have a customer account.
Please fill in all fields below.
If you do not find your institution in the list, please select a general entry.

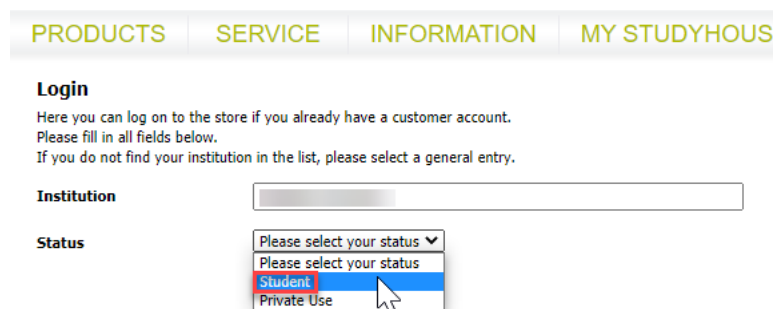
Institution

- Bern University Hospital
- Bern University of Applied Sciences
- CERN - European Organization for Nuclear Research
- CPLN - Centre professionnel du Littoral neuchâtelois
- CSEM - Centre Suisse d'Electronique et Microtechnique SA
- Centre hospitalier universitaire vaudois

4. Registration without Shibboleth

If your institution does not support registration via Shibboleth/SWITCH AAI, you must first create a customer account via "[Create account](https://www.studyhouse.ch/cgi-bin/pages/login?mode=register)": <https://www.studyhouse.ch/cgi-bin/pages/login?mode=register>.

To do this, select "Student" as your status and then fill out the registration form as shown in point 6 and send us your current academic record using the upload function. After checking the proof of study, you will be admitted to the order. Please note that it takes up to two working days to check the proof of study.



PRODUCTS SERVICE INFORMATION MY STUDYHOUS

Login
Here you can log on to the store if you already have a customer account.
Please fill in all fields below.
If you do not find your institution in the list, please select a general entry.

Institution

Status

- Please select your status
- Student
- Private Use




August 2021

5. log in with SWITCH edu-ID or SWITCH AAI (e.g. using SWITCH edu-ID)

Enter the e-mail address and password.

SWITCH edu-ID

Help EN ▾


Log in to: asknet AG Serviceprovider 

i The University of Basel uses the SWITCH edu-ID for the login. For more information, please visit the [website of the IT Services](#) of the University of Basel.

Service description:
Service Provider der asknet AG in Karlsruhe zur Anbindung der Softwareportale im Bereich Forschung und Lehre

SWITCH edu-ID

E-mail:

Password: 

[Forgot password?](#)
[Options for personal data protection](#)

SWITCH

[About](#) / [Terms of Use](#) / [Legal Notice](#) / [Imprint](#)

August 2021

6. close account formation

Enter the required data that was not transferred via Single Sign-On.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
Cart	Address	Order	Payment
			Receipt

Your registration

We need your complete address for registering you as a licensee for download versions or mail the order to you.

The fields marked with an asterisk (*) are mandatory.

Your personal data

First Name *	<input type="text"/>
Last Name *	<input type="text"/>
Phone *	<input type="text"/>
E-Mail Address *	<input type="text"/>

Your address

Street: *	<input type="text"/>
PO Box:	<input type="text"/>
ZIP: *	<input type="text"/>
City: *	<input type="text"/>
Country: *	Schweiz

Your contact data

Phone No.: *	<input type="text"/>
Fax No.:	<input type="text"/>

Your Login Data

Please choose a login name (at least 4 characters).
 The password has to consist of at least 10 characters. Respectively at least 1 character has to be a number, an uppercase character and a lowercase character.
 Consecutive repetitions of characters are not allowed.

Login: *	<input type="text"/>
Password: *	<input type="text"/>
Repetition: *	<input type="text"/>

Your Newsletters

Exklusive for our asknet customers: Register for our newsletters by clicking the checkbox.

<input type="checkbox"/> Newsletter for Students - selected software for students

Continue













August 2021

August 2021

7. checking the shopping cart with selection of the payment method

If required, it is also possible to enter a different delivery address in this step.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
Cart	Address	Order	Payment Receipt
Continue shopping			
Please check your order details and change them if necessary.			
Qty	Product		Price
1	Adobe Acrobat Pro 2020 Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	<input checked="" type="checkbox"/>	CHF 85.05 Students
		Shipping :	CHF 0.00
		Tax 7.7% :	CHF 6.55
		Gross	CHF 91.60
			Change
Billing address		Shipping address	
			
Change		Change	
Payment methods			
<input checked="" type="radio"/>	 VISA	<input type="radio"/>	 MasterCard
<input type="radio"/>	 American Express	<input type="radio"/>	 Payment in advance
<input type="radio"/>	 PayPal	<input type="radio"/>	 PostFinance Card
<input type="radio"/>	 Sofort	<input type="radio"/>	 PostFinance E-Finance
Additional Information			
Invoice description (e.g. order number, orderer):	<input type="text"/>		
Information for studyhouse.ch (e.g. serial number for updates):	<input type="text"/>		
By placing your orders you agree to our General Terms and Conditions . Please note also your Right of Withdrawal and our Data Protection Declaration .			
Accept our General Terms and Conditions and your awareness of your Right of Withdrawal by clicking the appropriate boxes.			
<input checked="" type="checkbox"/>	I hereby accept the General Terms and Conditions		
<input checked="" type="checkbox"/>	I have read the information regarding the exercise and expiration of the Right of Withdrawal and confirm that I am in agreement		
			Continue



August 2021



August 2021

8. payment process

The illustration shows the payment process via credit card. When using Paypal, Sofort or Post Finance, there are further steps on the pages of the payment service providers.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------

Qty	Product	Price
1	Adobe Acrobat Pro 2020 Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 Students
Shipping :		CHF 0.00
Tax 7.7% :		CHF 6.55
Gross		CHF 91.60

If your shipping address is outside the European Union, customs and import tax may apply.

VISA Credit Card Information

Card Number ---

Valid until ---

Cardholder name

CWV2 / CVC2 Security Code [\[CWV2/CVC2 Information\]](#)

Pay now

You are logged in as
Name:
Customer No.: **110246825**
Status: **Student**

Logout

My Cart
- Checkout
- Change
1 Product(s):
1 x Adobe Acrobat Pro 2020
CHF 85.10
Tax: CHF 6.55
CHF 91.60

Your payment is handled by our payment provider **Global Collect**.
You may see the name 'ASKNET-SHOPS.COM' or 'Global Collect' on your credit card or bank statement.




August 2021


9. confirmation


PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
-----------------	----------------	--------------------	----------------------

[Cart](#) [Address](#) [Order](#) [Payment](#) **Receipt**

You are logged in as
 Name: 
 Customer No.: **110246825**
 Status: **Student**

[Logout](#)

My Cart
 [Checkout](#)
[Change](#)
No articles selected CHF 0.00

Qty	Product	Price
1	asknet IBM SPSS Statistics Client 23.0 Base StudyPack  14 days testing Multilingual Windows / Mac OS X / Linux No user support <i>Item No.: 387494-005</i>	CHF 0.00 Students
Shipping :		CHF 0.00
Tax 7.7% :		CHF 0.00
Gross		CHF 0.00

Your downloads are ready for you at [My orders](#)

Futhermore you will receive an e-mail including an order confirmation and if applicable serial numbers or license keys required for the installation of the purchased software.

If you still have questions about your order, please contact us.



August 2021

10. additional order confirmation by e-mail

```

*****
studyhouse.ch Bestellung
*****
Bestellnummer: 103234289
Bestelldatum: 06.06.2021
Kundennummer: 110431061
Bezahlmethode: PayPal

```

```

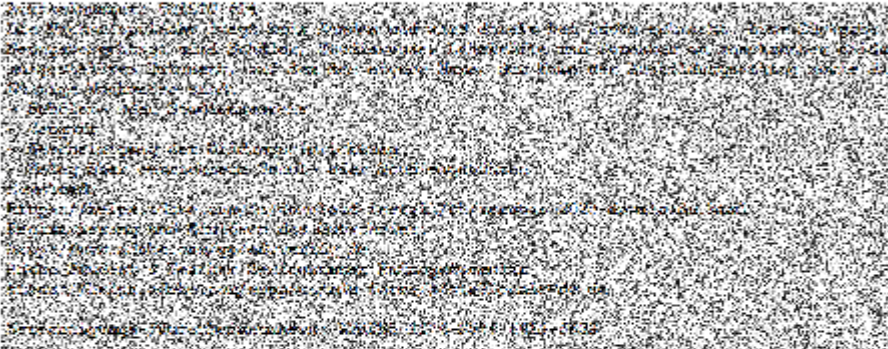
*****
Artikel                               Ans.      Preis
-----
Adobe Acrobat Pro 2020                 1         CHF 86.45
Student & Teacher Edition
Lizenschlüssel
Deutsch, Englisch, Französisch

```

```

Nur 1 Artikel je Kunde bestellbar
macOS 11.0 / macOS 10.15 / macOS 10.14

```



```

-----
Ausgleichsposition                       1         CHF 0.04

```

Gebühr

```

-
Artikelnummer: 274694-001

```

```

-----
Versandkosten:    CHF 0.00
Zwischensumme:   CHF 86.45
MwSt:             CHF 6.66
-----
Summe:           CHF 93.15

```

Rechnungsadresse:





August 2021

11. receiving the welcome email from Adobe

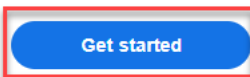
Adobe Creative Cloud All Apps Pro HED has been assigned to the user. The Start Now box redirects you to the Adobe authentication page.

You will receive this e-mail no later than three working days after receipt of your order.



Welcome! Here's how to get started with All Apps plan.

Your admin at [redacted] has given you access to [redacted].



To start using All Apps plan, use your [redacted] email address to sign in to Adobe by clicking on the Get Started button below. If you don't have an Adobe account, you'll be asked to set one up. If you already have an Adobe account, please sign out and sign back in to get access.



August 2021

12. register / log in to Adobe

The next step depends on whether the user already has an account with Adobe with the email address that was provided during purchase.

12a. Register with Adobe


The email address, first name and last name are already filled in. It is only necessary to enter a password.


Create an account


Already have an account? [Sign in](#)


Email address
[Redacted]

First name [Redacted] Last name [Redacted]

Password [Redacted] 

Date of birth 

Month [Redacted]  Day [Redacted] Year [Redacted]

Country/Region [Redacted] 

The Adobe family of companies may keep me informed with personalized emails about products and services. See our [Privacy Policy](#) for more details or to opt-out at any time.

Please contact me via email

By clicking Create account, I agree that I have read and accepted the [Terms of Use](#) and [Privacy Policy](#).

Create account



August 2021

12b. Log in to Adobe

It is only necessary to enter a password.

Enter your password

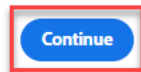


Personal Account

Password



Stay signed in



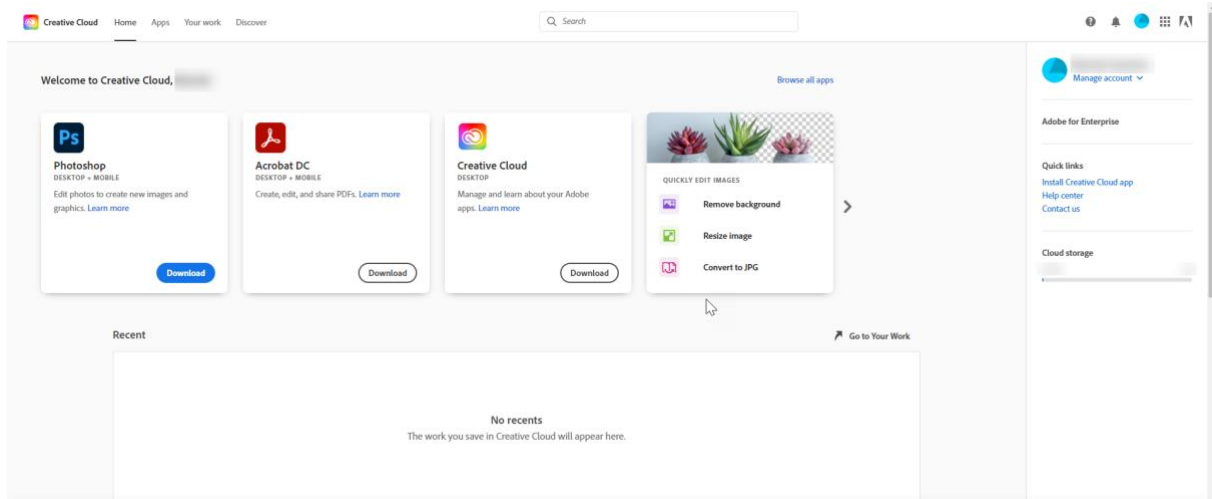
[Reset your password](#)

[Sign in to a different account](#)



August 2021

13. redirection and access to Adobe Creative Cloud All Apps Pro HED



Contact address:

asknet Solutions AG
Vincenz-Prießnitz-Str. 3
D-76131 Karlsruhe



Your contact person: Kai Hirth
Phone 0848 220820 (CHF 0.08/min. from Swiss landline)
Fax +49 (0)721 96458 9300

service.swiss@asknet.ch

Vorstand / Board of Directors: Christian Herkel (CEO), Florent Guillomeau (CFO)
Aufsichtsratsvorsitzender / Supervisory Board Chairman: Manfred Danner
Amtsgericht

